

IndySoft Announces Biggest Software Update in Company History

IndySoft utilizes customer feedback to drive development of the latest release, IndySoft Version 12. With over 200 new features and performance enhancements, IndySoft's latest release is designed to meet the needs of a diverse array of businesses in the calibration, tooling and preventive maintenance arenas.



IndySoft, a leader in calibration and asset management software, have just announced a new release of its software, IndySoft Version 12. IndySoft's latest release takes the best-in-class software and makes it even better with over 200 new features and enhancements; the largest update in the company's 20-year history.

"We are very excited about the updates in Version 12 because they all came about as direct requests from our customer base," notes Chief Technology Officer, Rhett Price. "Over the past year we have been very focused on being partners with our customers rather than just being a faceless vendor. This meant a lot of conversations where we asked, 'what can we do differently to help you improve your business processes?' We conducted surveys and hosted a customer advisory board. We got tons of feedback on

the product and direction that our customers wanted us to go. This release is all about the implementation of features that will solve the problems that our customers brought to us.”

One such problem was syncing data back to the lab when a calibration technician did off-site field work where internet access was not available. IndySoft came up with an elegant solution where a starter database is created once a week that includes off-site workflows, security settings, masters and historical data, equipment templates and charges, and calibration procedures. Prior to heading out to do their field work the technician selects the companies that they will be visiting, and the starter database, equipment, history and work orders are all downloaded onto the technician’s device. During the week the technician would perform their calibrations as normal, enter the data into IndySoft, then once their computer detects that they are connected to the internet again their results are pushed back to the lab, and lab updates such as calibration procedure or master modifications automatically are sent to the field technician. This is all done without user interaction, so there is no additional technician training required and the lab is able to invoice the same day.

“We also received a lot of feedback on how we manage test points, so we overhauled our test point system,” added Price. “The upgraded advanced test point grid is a new superior way to setup calibration test results. The system was modified to be more powerful than ever and easier to use, especially for customers familiar with Excel.”

The test point system was additionally enhanced to allow multi test points within one piece of equipment or template. This is valuable when different sets of tolerances are needed for one piece of equipment. For example, if you have one set of tolerances for standard calibrations and a different set for accredited calibrations, or if you have a customer that has very specific tolerances.

Also, as a result of customer feedback, IndySoft added a wealth of new fields throughout the software. From test points, to events, to customer information, there are over 60 new fields that allow for complete customization. The user is able to determine which fields are hidden or visible, so the user experience is tailored to every individual customer’s requirements.

Further, Version 12 introduces IndySoft Spreadsheet, an Excel clone, into the software. It allows users to work natively with the popular spreadsheet document file environment without using any external spreadsheet software, saving companies the additional expense of having to purchase Excel for all of their workstations. It works with .xlsx, .xls, .csv and .txt files, so most calibration results already written in Excel can be performed with IndySoft Spreadsheet.

“ISO/IEC 17025 compliance is critical to IndySoft customers, so we received a good deal of feedback from our customers requesting making revision status and change tracking easier to manage. As a result, we added automated revision control to our certificates and a version control system that tracks changes, documents, and allows roll-back to prior versions for all customizable areas of the software,” remarked Price.

IndySoft has long been a leader in the calibration management software sector. With the introduction of Version 12, IndySoft further offers commercial calibration companies and enterprise customers performing internal calibrations innovative solutions to solve their problems, improve their processes and create efficiencies while providing the required documentation to ensure compliance with their particular industry’s standards.

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About IndySoft

IndySoft is a leading provider of enterprise-ready software designed to manage quality driven assets and lifecycles. Specializing in the calibration, tooling, and preventative maintenance arenas, IndySoft is infinitely scalable and fully customizable to suit the needs of a diverse customer base. Founded in 1998 and based out of Greenville, South Carolina USA and from offices in Milton Keynes, Buckinghamshire, UK since 2004, IndySoft is used worldwide and relied upon by many of the most successful and well-known enterprise customers as well as commercial calibration labs.